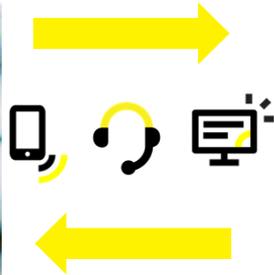


COVID-19 Positive Diagnosis: Dedicated expert support



Named Health Pro to guide employees and eligible dependents

 Employees & eligible dependents

Comprehensive eligible dependent support for positive COVID-19 diagnosis:

- Single point of contact, white-glove support
- High-priority, same-day resolution
- Knowledgeable on latest Exelon policies and coverage
- Experts in navigating healthcare challenges, supported by clinical resources



Understanding diagnosis – CDC guidelines for patient and eligible dependent lifestyle changes



Identify resources for COVID-19 treatment as required, post-treatment PCP recommendations



Coordinate care / referrals for complex cases



Educating and referring employees to Exelon employee assistance and care programs



Review treatment bills and claims for accuracy and updated coverage levels